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and without the permission of Asansol Engineering College The College may at any time revise these Terms and Conditions by updating this posting. You are bound by any such revisions and should, therefore, periodically visit this page to review the current Terms and Conditions from time to time to which you are bound.

These Terms and Conditions shall governed and construed in accordance with the laws of the country of India, without giving effect to any principles of conflicts of law. You agree that any action at law or in equity arising out of or relating to these Terms and Conditions shall be filed only in the country of India, the court of Kolkata, and you hereby consent and submit to the personal jurisdiction of said court for the purposes of litigating any such action.

If any provision of these Terms and Conditions shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from these Terms and Conditions and shall not effect the validity and enforceability of any remaining provisions. This is the entire agreement between you and Asansol Engineering College relating to the subject matter herein and shall not be modified except by unilateral notice by Asansol Engineering College on this site.

### **Privacy Policy**

Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, fill out a form, and in connection with other

activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

#### Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type

of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

### Web browser cookies

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

### How we use collected information

The College may collect and use Users personal information for the following purposes:

To improve customer service

Information you provide helps us respond to your customer service requests and support needs more efficiently.

To personalize user experience

We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.

To improve our Site

We may use feedback you provide to improve our products and services.

To send periodic emails

We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their inquiries, questions, and/or other requests.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

## Sharing your personal information

We do not sell, trade, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above.

## Changes to this privacy policy

The College has the discretion to update this privacy policy at any time. When we do, we will post a notification on the main page of our Site. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal

information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

### **Refund / Cancellation Policy**

Technical issue: In case of any technical issue due to which the payment gets deducted from the payer's account and does not show in our official system but the payment gateway

service clearly mentions the confirmed settlement thereafter the College's account receives the payment. We manually submit the payment in our system. It should take 7-10 working days for the payment to be credited in institution's account. Multiple Payments Case: If double payment happens and the payment gateway service clearly mentions it, The College will refund the payment after the institution's account receives payment and an application for the same is e mailed to the e mail address as mentioned below under "

Tab. The Process would take 7-10 working days for return back of the excess payment or the same also be adjusted with the upcoming fees payment.

Other Payments Case: In all other cases where there is a discrepancy in the fee paid, the parent has to directly contact the institution and the institution's decision would be final.